

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elaxis.group/	Reborn Vecou - Semo packaging 231165 M. Franck JORELLE 11 Route de Dommartin 88200 VECOUX France +33 6 80 66 70 87 f.jorelle@rebornplastics.com
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Ticket number:	E1794
Customer order:	
Machine customer name:	19
Tiket type:	REMOTE
Assign to:	NguJ
Ticket date:	2023/10/02
Material:	VIDEO_SHS4000
SN:WA:	3KAFK137861-00204668
Installation date of material:	2007/01/01
Teamviewer:	1 242 791 551
PC model:	

Start date of visite	2023/10/02-00:10
End date of visite	2023/10/02-00:10
Reason:	application dont start Reinstallation BDD genius.mdd and config with customer by phone
Actions:	Reinstallation BDD genius.mdd and config with customer by phone
Remarks:	
Status:	solved

Customer signature:

BST eltromat FRANCE signature: