

On Customer Site

Visit Report

Reference :

Commande BSTe France : 212312 / SERV210724DT2		Commande BSTe : E1077	
Customer :	OREP Packaging	System :	iPQ Center
Customer Contact :	M. Christophe Mionnet	SN / WA :	ASO079110 / WA0021625
Customer Order number :	CDE CLIENT BPA du 180621	Machine Nickname :	F8

Visit Purpose :

Mechanical Preparation	☐	Installation	☒	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	17/02/2022	18/02/2022				
Travel To	3.25	0.25				
Start Time	13h10	8h30				
Lunch Time	0	0				
End Time	18h00	13h00				
Travel From	0.25	3.25				

	07/03/2022	08/03/2021	09/03/2021	10/03/2021	11/03/2021	
Travel To	3.25	0.25	0.25	0.75	0.25	
Start Time	12h15	8h00	8h20	8h20	8h20	
Lunch Time	0.5	1	1.25	1.25	0	
End Time	19h15	17h40	17h00	18h20	12h30	
Travel From	0.25	0.25	0.75	0.25	3.25	

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Details	Installation et mise en service du système iPQ Center sur presse Comexi F2. Synchronisation par optocoupleur + Module Simens. Communication ethernet (172.). Smart Register configured and tested. CR2 configured (Communication OK)... need to test it after special calibration (W13 ?). Basic Training (Basic)... Need other training (W12 ?) Backup + Acronis
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Purpose of the visit completed : Yes ☐ No ☒Need a new visit : Yes ☒ No ☐Customer name and place : [O.R.E.P Packaging, 17 route de Vauzelle – 37600 Loches - France](#)Contact person at customer : [M. Christophe Mionnet \(Responsable Maintenance\)](#)Customer Mail & Mobile/Landline : christophe.mionnet@orep-packaging.fr / +33 2 47 91 13 94System Type : [iPQ Center](#)WA/ASO : [WA0021625 / ASO079110](#)Machine Manufacturer/Model/Nickname : [Comexi / F2MB / F8](#)Date : [11/03/2022](#)Name : [Arnaud Darcel + Richard Relin](#)

Comments :

Signatures :



Arnaud Darcel 2022-03-11T11:45:42+01:00

BST eltromat FSE



Christophe Mionnet 2022-03-11T11:45:26+01:00

Customer

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Technical datas

Computer name : [21625IPQ-Center1-1](#)Computer description : [iPQ-Center, WA21625](#)Total Physical Memory : [64 GB](#)Free Space in C Drive (System) : [41.4 GB](#)Free Space in D Drive (Data) : [95.7 GB](#)Free Space in E Drive (Log) : [50.5 GB](#)Free Space in F Drive (Protocol) : [7.22 TB](#)Screen Resolution 1 : [1920x1080](#)Screen Resolution 2 : [1920x1080](#)Screen Resolution 3 : [1920x1080](#)Camera Type : [DALSA P4 40Hz – Qty : 2](#)Computer Model / Image : [beg-BKA-BSTE03](#)Date : [2021](#)Boot = [F12](#)Global Version : Current : [2.17.1](#)New : [2.17.2](#)TCU.x : Current : [1.12](#)New : [1.12](#)WSX_3xx/WSC_4xx : Current : [1.9.4](#)New : [1.9.4](#)PPS.3 : Current : [2.2](#)New : [2.2](#)ILI-CTRL : Current : [1.4.3](#)New : [1.4.3](#)**Remote Maintenance (Teamviewer)**IP address : [172.20.10.209](#)Subnet mask : [255.255.0.0](#)Default gateway : [172.20.10.3](#)Preferred DNS server : [194.2.0.20](#)Alternate DNS server : [194.2.0.50](#)

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Smart Reg / CR2 (Ethernet)

IP address : 172.16.30.10

Subnet mask : 255.255.255.0

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer : 420 371 169 / v15

- Windows Credentials
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py
- MmxlpMap file in mmx folder for Check systems (Overlapping)
- Screenshot from Application settings
- Screenshot from visconfig.py (Mmx + Srb + Image)

OK/NOK/NA

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Notes
