

On Customer Site

Visit Report

Reference :

Commande BSTe France : SERV230215JB		Call / PM number : E1533	
Customer :	CEE Robert Schisler	System :	WV_Star 1000
Customer Contact :	M. Nicolas Fournier	ASO / WA :	WA0018397
Customer Order number :	N° 103751	Machine Nickname :	M226

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☒	Under Warranty	☐	Out of Warranty	☒
Instruction	☐ Yes				
	☒ No				

	09 / 03 / 2023	10 / 03 / 2023				
Travel To	3.5	0.25				
Start Time	13h30	8h30				
Lunch Time	0	0				
End Time	17h30	12h30				
Travel From	0.25	3.5				

Details	Vérification et remise en service du système WV_Star 2000.
---------	--

Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer Details for WV_Star 2000 systems

Customer name and place : [CEE Robert Schisler / 156 avenue Emile Zola, 79104 Thouars - France](#)

Contact person at customer / Title : [M. Nicolas Fournier \(Responsable Service électrique\)](#)

Customer Mail & Mobile/Landline : nicolas.fournier@ceeschisler.fr / +33 7 72 24 33 25

System Type : [WV_Star 1000](#)

WA/ASO : [WA0018397](#)

Machine Manufacturer/Model/Nickname : [Giave / Mizarflex 4-1300 / M226](#)

Date : [10/03/2023](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :



Arnaud Darcel 2023-03-10T11:41:51+01:00



Nicolas Fournier 2023-03-10T11:41:34+01:00

BST eltromat FSE

Customer

On Customer Site

Technical datas

Computer name : [12345wvstar1-1](#)Computer description : [12345wvstar1-1](#)Total Physical Memory : [4 GB](#)Free Space in C Drive (System) : [16.7 GB](#)Free Space in D Drive (Data) : [11.1 GB](#)Free Space in E Drive (Log) : [79.8 GB](#)Free Space in F Drive (Protocol) : [102 GB](#)OS : [Windows 7 Professional](#)Screen Resolution 1 : [1280x1024](#)Screen Resolution 2 : [1920x1080](#)Camera Type : [wsc_501](#)Computer Model / Image : [dell-3010-i5-3450](#)

(*)	Global Version :	Current : 42	New : 42
	TCU.x :	Current : 1.8.2	New : 1.8.2
	WSX_3xx/WSC_4xx :	Current : 1.4.13	New : 1.4.13
	PPS.3 :	Current : 2.2	New : 2.2
	ILI-CTRL :	Current :	New :

() Remote Maintenance (Teamviewer)**

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : [368 973 737 / v7](#)

	OK/NOK/NA
(***) - Dcf and pdfx folder	☐ ☒ ☐
- Windows Credentials	☐ ☒ ☐
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py	☒ ☐ ☐
- MmxlpmMap file in mmx folder for Check systems (Overlapping)	☐ ☒ ☐
- Screenshot from Application settings	☒ ☐ ☐
- Screenshot from visconfig.py (Mmx + Srb + Image)	☒ ☐ ☐

On Customer Site

Notes

- Carte WSC-PSF.2 down