

On Customer Site

Visit Report

Reference :

Commande BSTe France :		Call number : E1726	
Customer :	Beaulieu International	System :	FVG 100+RS22
Customer Contact :	M. Thomas Savaete	ASO / WA :	ASO090613
Customer Order number :	23007171	Machine Nickname :	Olbrich

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☒	Under Warranty	☐	Out of Warranty	☒
Instruction	☒ Yes				
	☐ No				

	01 / 08 / 2023	02 / 08 / 2023	/ /	/ /	/ /	/ /
Travel To	4h30	0.5				
Start Time	13h30	8h00				
Lunch Time	0.5	0.5				
End Time	18h30	13h30				
Travel From	0.5	4h30				

Details	Troubleshoot FVG pos 100 + RS22
---------	---------------------------------

Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer name and place : [Kalkhoevestraat 16/Box 0.1, 8790 Waregem, Belgique](#)

Contact person at customer / Title : [M. Thomas Savaete](#)

Customer Mail & Mobile/Landline : : [+0032 474 40 38 31](#)

System Type : [FVG 100 + RS22](#)

ASO/WA : [ASO090613](#)

Machine Manufacturer/Model/Nickname : [Herbert Olbrich](#)

Date : [03/08/2023](#)

Name : [Richard Relin](#)

Comments :

Signatures :



Richard Relin 2023-08-03T11:11:47+02:00

BST eltromat FSE

Customer

On Customer Site

Notes

- **Intervention on system FVG Pos 100 and RS22.**
- **Dip switches inside FVG were set to individual and not duel, also one of the sensors were mounted upside down.**
- **The sensors were seeing something in home position, and this was due to dirt on the reflector, after cleaning the reflectors it was no longer seeing anything and automatic mode was possible again.**
- **Other small modifications of switches and parameters were done and now the system seems to be working normally.**