

On Customer Site

Visit Report

Reference :

Commande BSTe France : 212464		Call : E1064	
Customer :	Etik Ouest (Soullans)	System :	TubeScan DS 430 4K
Customer Contact :	M. Sylvain Gandemer	SN :	42.2031_ASO081814
Customer Order number :	CDE CLIENT BPA du 230921	Machine Nickname :	Venus

Visit Purpose :

Mechanical Preparation	☐	Installation	☒	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	24/01/2022	25/01/2022	26/01/2022			
Travel To	6	0.5	0.5			
Start Time	14h30	8h30	8h30			
Lunch Time	0	0.75	0			
End Time	17h30	18h00	11h00			
Travel From	0.5	0.5	5			

Details	Instruction opératrice (Laëticia & Megan). Intégration d'un « Contour Light » en test. Modification du contrôle de la Venus avec SMAG (Slow Down – 203 / Stop Relay NC entre 20 et 21. Modification du ralenti sur Variateur CP18 de 2.50 à 4.00
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

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Customer Details for NYQUIST Systems

Customer name and place : [Etik Ouest, Z.A. 9 route des Borgnières, 85300 Soullans - France](#)

Contact person at customer : [M. Sylvain Gandemer \(Directeur de production\)](#)

Customer Mail & Mobile/Landline : sgandemer@etikouest.com / +33 2 51 9 17 27

System Type : [TubeScan DSXL 1400 / M2089aC-0.1111](#)

SN : [42.2031_ASO081814](#)

Machine Manufacturer/Model/Nickname : [SMAG/Venus/Venus](#)

Date : [26/01/2022](#)

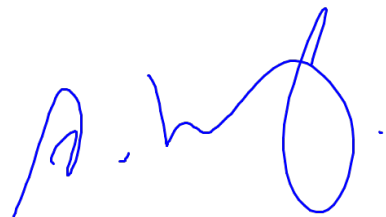
Name : [Arnaud Darcel](#)

Signatures :



Arnaud Darcel 2022-01-26T11:15:20+01:00

BST eltromat FSE



Julien Aubron 2022-01-26T11:14:57+01:00

Customer

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Technical datas

Computer name : [Tubescan422031](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [149 GB](#)

OS : [Windows 10 Pro](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [1920x1080](#)

Computer Model : [Optiplex 7090](#)

Date : [2021](#)

Version : [7.2.69.102](#)

Remote Maintenance (Teamviewer)

IP address : [Automatic IP](#)

Subnet mask :

Default gateway :

Preferred DNS server :

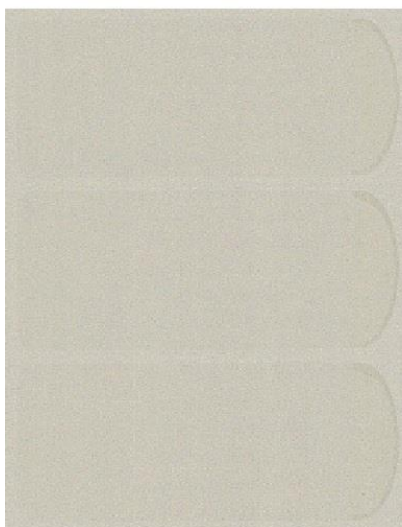
Alternate DNS server :

Teamviewer ID / Version : [670 194 101 / v15](#)

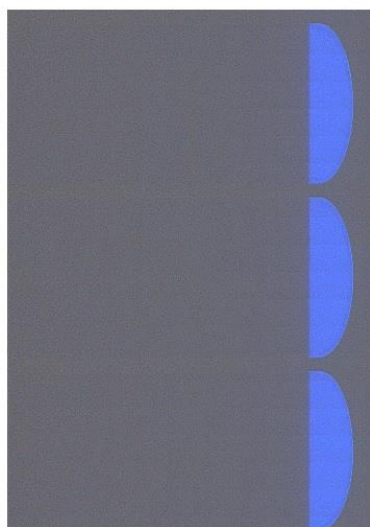
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Notes

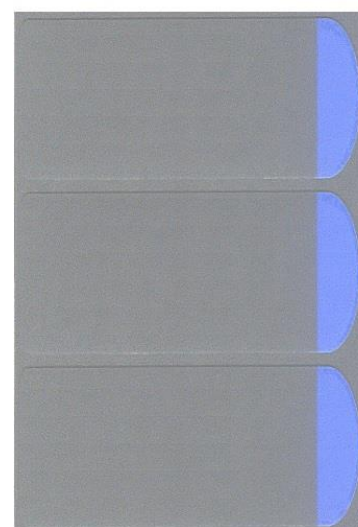
Without CT / Without UV



Without CT / With UV



With CT / With UV



Réglage variateur "Slow Down"

