

On Customer Site

Visit Report

Reference :

Commande BSTe France : SERV220210DT		Commande BSTe Int. : E1160	
Customer :	Amcor Sarrebourg	System :	iPQ Center
Customer Contact :	M. Florent Tallon	SN / WA :	ASO065990 / WA0021130
Customer Order number :	4730961317	Machine Nickname :	249

Visit Purpose :

Mechanical Preparation	☐	Installation	☒	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☒
Instruction	☐ Yes				
	☒ No				

	16/03/2022	/ /	/ /	/ /	/ /	/ /
Travel To	4					
Start Time	13h30					
Lunch Time	0					
End Time	17h30					
Travel From	0.25					

Details	System upgrade from v2.17.1 to v2.17.6 for Material filter
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer Details for iPQ systems

Customer name and place : Amcor Flexibles / 48 Rue de Sarreguemines, 57400 Sarrebourg

Contact person at customer : M. Florent Tallon (CI & Process)

Customer Mail & Mobile/Landline : florent.tallon@amcor.com / +33 87 24 54 77 / +33 7 86 92 61 03

System Type : iPQ Center

WA/ASO : WA0021130/ASO065990

Machine Manufacturer/Model/Nickname : Cerutti/RB 940 (2702)/249

Date : 13/04/2022

Name : Arnaud Darcel

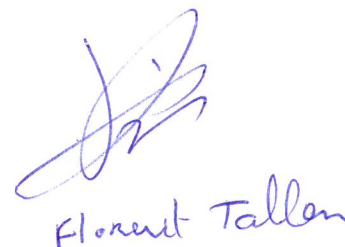
Comments :

Signatures :



Arnaud Darcel 2022-04-13T11:16:30+02:00

BST eltromat FSE



Customer

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Technical datas

Computer name : 21130iPQ-Center1-1

Computer description : iPQ-Center,WA21130

Total Physical Memory : 32 GB

Free Space in C Drive (System) : 50.2 GB

Free Space in D Drive (Data) : 97.0 GB

Free Space in E Drive (Log) : 49.1 GB

Free Space in F Drive (Protocol) : 1.78 TB

Screen Resolution 1 : 1920x1080

Screen Resolution 2/3 : 1920x1080 (Main)

Camera Type : 2x DALSA P4 40KHz

Computer Model / Image : FUJITSU D3598-B1

Date : 2020

Global Version :	Current : 2.17.1	New : 2.17.6
TCU.x :	Current : 1.12	New : 1.12
WSX_3xx/WSC_4xx :	Current : 1.9.4	New : 1.9.5
PPS.3 :	Current : 2.2	New : 2.2
ILI-CTRL :	Current : 1.4.3	New : 1.4.3

Remote Maintenance (Teamviewer)

IP address : 192.168.2.1

Subnet mask : 255.255.255.0

Default gateway :

Preferred DNS server :

Alternate DNS server :

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : 1 942 217 908 / v12

	OK/NOK/NA
- Dcf and pdfx folder	☐ ☒ ☐
- Windows Credentials	☐ ☒ ☐
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py	☒ ☐ ☐
- MmxlpmMap file in mmx folder for Check systems (Overlapping)	☒ ☐ ☐
- Screenshot from Application settings	☐ ☒ ☐
- Screenshot from visconfig.py (Mmx + Srb + Image)	☐ ☒ ☐

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Note
