

On Customer Site

Visit Report

Reference :

Commande BSTe France :		Call : E1292	
Customer :	AEP	System :	Proview
Customer Contact :	M. Patrice Pesseat	SN :	ASO087092
Customer Order number :	SER220708	Machine Nickname :	Uteco onyx

Visit Purpose :

Mechanical Preparation	☒	Installation	☒	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	06/09/2022	07 / 09 / 2022			
Travel To	4.5	0.5			
Start Time	08h30	8h30			
Lunch Time	0	0.5			
End Time	18h00	17h30			
Travel From	0.5	4.5			

Details	Installation de Proview , mise en service et instruction.
---------	---

Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer Details for NYQUIST Systems

Customer name and place : [AEP Group ZI les Pins, 43620 Saint-Pal-de-Mons](#)

Contact person at customer. [M. Patrice Pesseat](#)

Customer Mail & Mobile/Landline. Patrice.pesseat@aep-group.com/

System Type : [Proview S](#)

SN : [ASO087092](#)

Machine Manufacturer/Model/Nickname : [Uteco Onyx](#)

Date : [07/09/2022](#)

Name : [Richard Relin](#)

Signatures :

BST eltromat FSE

Customer



Richard Relin 2022-09-07T17:07:21+02:00



Hernandez Cedric 2022-09-07T17:07:01+02:00

On Customer Site

Technical datas

Computer name : [DESKTOPQ4QQN43](#)

Total Physical Memory : [8 GB](#)

Free Space in C Drive (System) : [11.2 GB](#)

Free Space in D Drive (Data) : [38.1 GB](#)

Free Space in E Drive (Log) : [33.1 GB](#)

Screen Resolution 1 : [1920x1080](#)

Camera Type : [PROView-CTRL.1](#)

Date : [2022](#)

Boot = [F11](#)

Global Version : Current : [1.1](#) New :

Remote Maintenance (Teamviewer)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer : [1 043 697 848](tel:1043697848)/ v12

- Windows Credentials
- Screenshot from Application settings
- Screenshot from visconfig.py (Mmx + Srb + Image)

OK/NOK/NA

☒☐☐☒☐☐☒☐☐

On Customer Site

Notes

- AEP donne gracieusement le SHS4000 s/n : 147358 _3093
- A BST eltromat France.



Hernandez Cedric2022-09-07T17:07:48+02:00