

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	CCL Package Label - Pharma (Chilly-Mazarin) ACU231910 M. Jean-Charles Campana 20 Avenue Arago 91380 Chilly-Mazarin France +33 7 63 04 72 66 jccampana@cclind.com
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Ticket number:	E1857
Customer order:	CDE CLIENT 111728
Machine customer name:	Presse 443
Tiket type:	INTERVENTION
Assign to:	CouV -> vivien.Coutellier@bst.group
Ticket date:	2023/11/15
Material:	VIDEO_Tubescan_DS
SN:WA:	ASO071778_42.1585
Installation date of material:	
Teamviewer:	631 030 314 / v12
PC model:	5070
Original Application Version	7.4.44.111

1 day(s) of intervention calculation

2023 / 2023	Fri.17/11
Drive time	0.5
AM Start	10:00
AM End	
PM Start	
PM End	11:00
Drive time	0.5

Start date of visite	2023/11/17-10:00
End date of visite	2023/11/17-11:00
Reason:	Camera does not detect fault
Actions:	One bar LED is dead and need replacement, the maintenance team onsite changed parameters in service mode and the camera was not working anymore. Backup was put back it's OK now. The LED bar still need to be replaced
Remarks:	Vivien replaced the 1ELLT256486 - LED Board equipped V40 L=160mm LED Board equipped V40 L=160mm
Status:	reporting
Billing:	to_charge

Customer_comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge nagivator and update your navigator)

Customer signature:

BST eltromat FRANCE signature:

	
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ATTACHED CALL'S FILE(S)

CDE CLIENT 111728	offre_serv231116	Offre_231116-0035