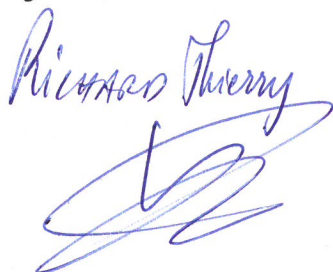


BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	Amcor (Sarrebouurg) M. Thierry Richard 48 rue de Sarreguemines 57400 Sarrebouurg France +33 3 87 24 53 43 thierry.richard@amcor.com
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Ticket number:	E1786
Customer order:	BPA mail du 26092023
Machine customer name:	253
Tiket type:	REMOTE
Assign to:	CouV
Ticket date:	2023/09/25
Material:	VIDEO_IPQ_Center
SN:WA:	WA19067
Installation date of material:	
Teamviewer:	298 996 747 / v12
PC model:	IPC-BG-R7910/BSTE01.0

Reason:	pc is not booting windows files damaged error during starting up
Actions:	- Preparation HDD from BST eltromat FRANCE Vivien drove on 26th september 2023 was on site to check checking HDD reinstall new image reinstall old acronis 2.17.1 after installation reset the bios problem still there we think motherboard's PC defective a new PC had been shipped from BST Gmbh it is working
Remarks:	
Status:	solved

Customer signature:



BST eltromat FRANCE signature:

