

On Customer Site

Visit Report

Reference :

Commande BSTe France : 202429		Call / PM number : E745	
Customer :	Trioplanex	System :	SHS 4100
Customer Contact :	M. Puertas Sebastien	ASO / WA :	072522
Customer Order number :	SERV201027DT	Machine Nickname :	Comexi

Visit Purpose :

Mechanical Preparation	☐	Installation	☒	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	29 / 03 / 2021	30 / 03 / 2021	31 / 03 / 2021	/ /	/ /	/ /
Travel To	4h00	0.5	0.5			
Start Time	13h30	8h30	8h30			
Lunch Time	0.5	0.5	0.5			
End Time	18h30	18h30	11h00			
Travel From	0.5	0.5	4h00			

Details	Installation d'une caméra Super Handy Scan sur Comexi. Configuration, ajustement et calibration. Instruction opérateur. Image flou avec zoom max pas possible d'approcher plus la camera cause barre passage matiere.
---------	---

Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer name and place : [TRIOPLANEX 80 rue de la république 80610 Saint-Ouen](#)

Contact person at customer / Title : [M. Puertas Sébastien\(Résponsable maintenance\)](#)

Customer Mail & Mobile/Landline: sebastien.puertas@trioworld.com+33 322 394 060

System Type : [SHS 4100](#)

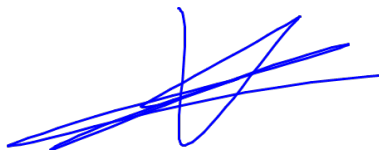
ASO/WA : [ASO072522](#)

Machine Manufacturer/Model/Nickname : [Comexi FJ2108](#)

Date : [31/03/2021](#)

Name : [Richard Relin](#)

Comments :

Signatures :

Richard Relin 2021-03-31T10:48:03+02:00

BST eltromat FSE



Sebastien Puertas 2021-03-31T10:47:49+02:00

Customer

On Customer Site

Technical datas

Computer name : [SHS4100](#)

Computer description : [SHS4100](#)

Total Physical Memory : [4 GB](#)

Free Space in C Drive (System) : [11 GB](#)

Free Space in D Drive (Data) : [1.94GB](#)

OS : [Windows 7 Embedded](#)

Screen Resolution 1 : [1280X1024](#)

Screen Resolution 2 : [1280X1024](#)

Camera Type : [SHS4100](#)

Computer Model / Image :

(*) Global Version : Current : [7.1.2](#) New : [7.1.2](#)

(**) **Remote Maintenance (Teamviewer)**

IP address : [DHCP Automatic](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : [947 743 171 / v12](#)

*

OK/NOK/NA

On Customer Site

(***)	-	Image	☒	☐	☐
	-	iTrace	☒	☐	☐
	-	Save db	☒	☐	☐
	-	Screenshot from Application settings	☒	☐	☐

Parts replaced during Preventive Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Parts suggested to replace during the next Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Part need to be replaced as soon as possible :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

On Customer Site

Notes
