

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	CCL Package Label - Pharma (Chilly-Mazarin) ACU231910 M. Jean-Charles Campana 20 Avenue Arago 91380 Chilly-Mazarin France +33 7 63 04 72 66 jccampana@cclind.com
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Ticket number:	E2132
Customer order:	
Machine customer name:	SH351
Tiket type:	REMOTE
Assign to:	CouV -> vivien.Coutellier@bst.group
Ticket date:	2024/06/17
Material:	VIDEO_Tubescan_DS
Type:	TubeScan DS 330 4K / 0.0833
SN:WA:	ASO101365_50.2762
Installation date of material:	2024/03/01
Teamviewer:	1316828566
PC model:	OptiPlex 7090
Original Application Version	7.4.57.20297

1 day(s) of intervention calculation

2024 / 2024	Tue.18/06
AM Start	08:30
AM End	
PM Start	
PM End	09:45

Start date of intervention	2024/06/18-08:30
End date of intervention	2024/06/18-09:45
Reason:	Light column is not flashing even when forcing signal in placement.
Actions:	The column was changed and the 24v power supplies also with no change. The column worked again after replacing the control board.
Remarks:	
Ticket status:	pending

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge nagivator or update your navigator)

Customer signature:

Name:

Date :

BST eltromat FRANCE signature:

Name:

Date :