

On Customer Site

Visit Report

Reference :

Commande BSTe France : SERV230412		Call : E1600	
Customer :	Semoulin Packaging	System :	iPQ Center
Customer Contact :	M. Loris Piscedda	SN / WA :	ASO034236 / WA0019792
Customer Order number :	AGEPA 20226930	Machine Nickname :	Miraflex 1

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☒	Under Warranty	☐	Out of Warranty	☒
Instruction	☐ Yes				
	☒ No				

	10/05/2023	11/05/2023				
Travel To	4					
Start Time	13h00					
Lunch Time	0					
End Time	18h30					
Travel From	0.5	4				

Details	Carte WSC-MFL.1 et 4 câbles CameraLink remplacés + White fader & Iris. Parasites sur caméras 100% disparus et variation lumière sur caméra view résolu.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer name and place : [Semoulin Packaging / rue du Couvent 44, 7350 Hensies · Belgique](#)

Contact person at customer : [M. Loris Pisedda \(Service Maintenance\)](#)

Customer Mail & Mobile/Landline : loris.pisedda@semoulinpackaging.com / +32 497 49 26 59

System Type : [iPQ Center](#)

WA/ASO : [WA0019792 / ASO034236](#)

Machine Manufacturer/Model/Nickname : [W&H/Miraflex'' CM 8 /Miraflex 1](#)

Date : [10/05/2023](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :

A handwritten signature in black ink, appearing to be 'A. Darcel'.

Arnaud Darcel 2023-05-10T18:01:18+02:00

A handwritten signature in black ink, appearing to be 'R. Weynand'.

Ronny Weynand 2023-05-10T18:01:03+02:00

BST eltromat FSE

Customer

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Technical datas

Computer name : [19792IPQ-CENTER](#)Computer description : [iPQ-Center, WA19792](#)Total Physical Memory : [32 GB](#)Free Space in C Drive (System) : [27.6 GB](#)Free Space in D Drive (Data) : [51.8GB](#)Free Space in E Drive (Log) : [365 GB](#)Free Space in F Drive (Protocol) : [1.80 TB](#)Screen Resolution 1 : [1920X1080](#)Screen Resolution 2 : [1920x1200](#)Screen Resolution 3 : [1920x1080](#)Camera Type : [DALSA P4 70Hz – Qty :2](#)Computer Model / Image : [R7910-E5-2680 \(BST02\)](#)Date : [2017](#)Global Version : Current : [2.17.2](#) New : [2.17.2](#)TCU.x : Current : [1.12](#) New : [1.12](#)WSX_3xx/WSC_4xx : Current : [1.9.4](#) New : [1.9.4](#)PPS.3 : Current : [2.2](#) New : [2.2](#)ILI-CTRL : Current : [1.4.2](#) New : [1.4.2](#)**Remote Maintenance (Teamviewer)**IP address : [DHCP Automatic](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Remote Access (Snapshot gallery, pdf upload, WF applications)

On Customer Site

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : [310 684 454 / v15](#)

- Dcf and pdfx folder
- Windows Credentials
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py
- MmxlpmMap file in mmx folder for Check systems (Overlapping)
- Screenshot from Application settings
- Screenshot from visconfig.py (Mmx + Srb + Image)

OK/NOK/NA

☐	☒	☐
☐	☒	☐
☐	☒	☐
☐	☒	☐
☐	☒	☐
☐	☒	☐

Parts replaced during visit :

- | | |
|---|-----|
| 1 – 4 Câbles N° 2499-10m CameraLink (3EBKB328762) | 3 – |
| 2 – WSC-PSF 2-1 (3EBLT241788) Board | 4 – |

Parts suggested to replace during the next Visit :

- 1 –
- 2 –

Part need to be replaced as soon as possible :

- | | |
|-----|-----|
| 1 - | 4 - |
| 2 - | 5 - |
| - | |

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Notes
