

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	Sleevever International ACU231014 M. Laurent Villard 15 Avenue Arago 91420 Morangis France +33 1 69 74 76 61 / +33 6 64 45 85 69 laurent.villard@sleevever.com
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Ticket number:	E2357
Customer order:	
Machine customer name:	HF2
Origin BST France order:	242185
AR:	
Tiket type:	SERVICE_INSTRUCTION
Assign to:	NguJ -> jean-baptiste.nguyen@bst.group
Ticket date:	2024/12/18
Material:	VIDEO_Tubescan_EV
Type:	TubeScan EV 570 HR3 / M2051dC 0.1388
SN:WA:	ASO107396_50.3038
Installation date of material:	2024/09/16
Teamviewer:	1 092 767 113 / v15
PC model:	OptiPlex Small Form Factor Plus 7010 Numéro de série: B4JRG24 Code de service express: 24219663628
Original Application Version	v8.0.27.24429
Upgraded VERSION application during intervention	8.0.36.31792 from Ticket E2357
Upgraded VERSION application during last intervention	E8.0.36.31792 from Ticket E2357

2 day(s) of intervention calculation

2024 / 2024	Tue. 17/12	Wed. 18/12
Drive time	1.5	1.5
AM Start	08:00	09:00
AM End	12:47	12:47
PM Start	13:47	13:47
PM End	16:47	17:00
Drive time	1.5	1.5

Start date of intervention	2024/12/17-08:00
End date of intervention	2024/12/18-17:00
Reason:	SERVICE INSTRUCTIONS VERSION UPGRADE DUE TO CAMERA DETAIL WINDOWS DO NOT APPEAR
Actions:	
Solution:	
Remarks:	
Ticket status:	solved
Service instructions (only in case of Service instructions/ Intervention/ Installation ticket)	Sylvain MARY Kévin DELCLUSE Gérardo GALLACH Anthony BONIN Yann VENON

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Customer signature:

Name: Gerardo GALLACH

Date : 18/12/2024



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BST eltromat FRANCE signature:

Name: NGUYEN JB

Date : 18/12/2024



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