

On Customer Site

Visit Report

Reference :

Commande BSTe France :		Commande BSTe Int. :	
Customer :	Tilwell	System :	IPQ CENTER
Customer Contact :	M. Noël GENET	SN :	ASO094807_WA002411
Customer Order number :	ASO094807	Machine Nickname	BOBST

Visit Purpose :

Mechanical Preparation	☒	Installation	☒	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	09/05/23	10/05/23	11/05/23	12/05/23		
Travel To	0.5	0.5	0.5	0.5		
Start Time	11h30	7h30	7h30	7h30		
Lunch Time	1	1	1	1		
End Time	17h30	18h30	19h30	18h30		
Travel From	1	0.5	1	1		

On Customer Site

	15/05/23	16/05/23	17/05/23			
Travel To	1	0.5	0.5			
Start Time	9h30	7h15	7h15			
Lunch Time	1	1	1			
End Time	16h30	18h30	17h30			
Travel From	1.5	0.5	1			

Details	The IPQ system was installed, and the operator were given the instructions. The 24 DC power of the transmitter of the supervision screen was removed from initial position and the factory power supply was used instead (it was not working with the power supply from the system) The Barcode and colorimetry option were activated for a trial period of 45 days. The focus motor of the lens of the old matrix camera was dead and was replaced by a spare part, matrix camera is operational now.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☒ No ☐

- 26/05/2023 Noël GENET

A ce jour reste à configurer la liaison internet non testée,

- L'intégration dans le pupitre de la machine de l'écran de commande BST, faite et plaque fournie par TILWEL

- Moteur de mise au point de l'objectif de l'ancienne camera matricielle, remplacé par TILWEL, fourni par BST.

- En attente d'une nouvelle proposition de date pour finaliser la formation des opérateurs, impactée par une installation plus longue que prévue.



On Customer Site

BST eltromat FSE

Customer

Technical datas

Computer name : 002411

Total Physical Memory : 8 To

Free Space in C Drive (System) : 96 Gb

OS : [Windows 10 Pro](#)

Screen Resolution Touch : [1920x1080 \(Touch\)](#)

Screen Resolution Full View : [1920x1080](#)

Computer Model : **beg-BKA-BSTE03**

Remote Maintenance (Teamviewer)

IP address : [DHCP](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [1 677 290 776](#)

On Customer Site

Notes

On Customer Site

Customer details for NYQUIST Systems

Customer name and place : [Tilwel/ 115 Rue du Closeau 77170 Brie-Comte-Robert](#)

Contact person at customer : [M. Noel GENET](#)

Customer Mail & Mobile/Landline : Noel.GENET@tilwel.fr / +33 1 60 62 51 20

System Type : IPQ CENTER WITH CHECK PRO

SN : WA22411_ASO094807

Machine Manufacturer/Model/Nickname : [BOBST / Fischer /](#)

Date : [06/06/2023](#)

Name : [M. Vivien Coutellier](#)

Comments :

Signatures :

BST eltromat FSE

Customer