

On Customer Site

Visit Report

Reference :

Commande BSTe France : CO2109-0008 / PR2109-0001		Call / PM number : E934	
Customer :	Amcor (Dijon)	System :	iPQ Center
Customer Contact :	Mme Svetlana Zak	ASO / WA :	ASO059078 / WA0020820
Customer Order number :		Machine Nickname :	i33

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☒
Troubleshoot	☒	Under Warranty	☐	Out of Warranty	☒
Instruction	☐ Yes				
	☒ No				

	27 / 09 / 2021	/ /	/ /	/ /	/ /	/ /
Travel To	1.5					
Start Time	9h30					
Lunch Time	0					
End Time	11h30					
Travel From	1.5					

Details	Remplacement du disque dur vers SATA III SSD 512Go. Chargement Acronis 2.15.10. Automatic IP configurée... Test Teamviewer OK connexion directe PC X8.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer Details for iPQ systems

Customer name and place : [Amcors Flexibles / 24 rue de la Stéarinerie, 21000 Dijon](#)

Contact person at customer / Title : [Mme Svetlana Zak \(Production Manager\)](#)

Customer Mail & Mobile/Landline : svetlana.zak@amcor.com / +33 6 10 73 36 79

System Type : [iPQ Center](#)

ASO/WA : [ASO059078/WA0020820](#)

Machine Manufacturer/Model/Nickname : [Cerutti / i33](#)

Date : [27/09/2021](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :



Arnaud Darcel 2021-09-27T11:25:18+02:00



Svetlana Zak 2021-09-27T11:25:06+02:00

BST eltromat FSE

Customer

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Technical datas

Main Power 230V Input : [232V](#)

Computer name : [20820iPQ-Center1-1](#)

Computer description : [iPQ-Center, WA20820](#)

Total Physical Memory : [48 GB](#)

Free Space in C Drive (System) : [52.4 GB](#)

Free Space in D Drive (Data) : [57 GB](#)

Free Space in E Drive (Log) : [39.2 GB](#)

Free Space in F Drive (Protocol) : [1.78 TB](#)

OS : [Windows 10 Entreprise 2016 LTSB](#)

Screen Resolution 1 : [1920x1080](#)

Screen Resolution 2 : [1920x1080](#)

Screen Resolution 3 : [Disconnected](#)

Camera Type : [DALSA-P4-70KHz](#)

Computer Model / Image : [beg-BKA-BSTE02](#) / [Boot HDD = F11](#)

(*)	Global Version :	Current : 2.16.1	New : 2.15.10
	TCU.x :	Current : 1.12	New : 1.12
	WSX_3xx/WSC_4xx :	Current : 1.9.2	New : 1.9.2
	PPS.3 :	Current : 2.2	New : 2.2
	ILI-CTRL :	Current : 1.4.3	New : 1.4.3

(**) **Remote Maintenance (Teamviewer)**

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : [1 374 301 414 / v12](#)

		OK/NOK/NA
(***)	- Dcf and pdfx folder	☐ ☒ ☐
	- Windows Credentials	☐ ☒ ☐
	- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py	☐ ☒ ☐
	- MmxlpmMap file in mmx folder for Check systems (Overlapping)	☐ ☒ ☐
	- Screenshot from Application settings	☐ ☒ ☐
	- Screenshot from visconfig.py (Mmx + Srb + Image)	☐ ☒ ☐

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Notes
