

On Customer Site

Visit Report

Reference :

Commande BSTe France : Offre PR210129		Call / PM number : E652	
Customer :	Amcor (Dijon)	System :	iPQ Center
Customer Contact :	M. Geoffrey Urbain	ASO / WA :	ASO037017 / WA0019916
Customer Order number :	4530523937	Machine Nickname :	i36

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☒	Under Warranty	☐	Out of Warranty	☒
Instruction	☐ Yes				
	☒ No				

	11 / 02 / 2021	12 / 02 / 2021	/ /	/ /	/ /	/ /
Travel To	1h45	0.5				
Start Time	13h30	8h30				
Lunch Time	0.5	0.5				
End Time	17h15	12h00				
Travel From	0.5	1h45				

Details	Upgrade à la dernière version. Remplacement du disque dur système avec base image ready. Préparation du disque dur d'origine pour Spare sur I36. Mise a jour sysconfig sur I33.Avec sauvegarde et screenshots.
---------	---

Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer name and place : [Amcor Flexibles / 24 rue de la Stéarinerie, 21000 Dijon](#)

Contact person at customer / Title : [M. Geoffrey Urbain \(CI Manager\)](#)

Customer Mail & Mobile/Landline : geoffrey.urbain@amcor.com / [+33 7 70 19 18 21](tel:+33770191821) / [+33 3 80 42 31 01](tel:+33380423101)

System Type : [iPQ Center](#)

ASO/WA : [ASO037017/WA0019916](#)

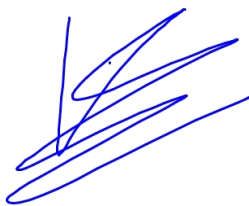
Machine Manufacturer/Model/Nickname : [Cerutti / RD940 / i36](#)

Date : [12/12/2021](#)

Name : [Richard Relin](#)

Comments :

Signatures :

A blue ink signature of Richard Relin, consisting of several overlapping, stylized strokes.

Richard Relin 2021-02-12T12:04:51+01:00

BST eltromat FSE

A blue ink signature of Geoffrey Urbain, consisting of several overlapping, stylized strokes.

Geoffrey Urbain 2021-02-12T12:04:40+01:00

Customer

On Customer Site

Technical datas

Computer name : [19916iPQ-Center1-1](#)Computer description : [iPQ-Center, WA19916](#)Total Physical Memory : [32 GB](#)Free Space in C Drive (System) : [78.5 GB](#)Free Space in D Drive (Data) : [101 GB](#)Free Space in E Drive (Log) : [258 GB](#)Free Space in F Drive (Protocol) : [1.78 TB](#)OS : [Windows XX](#)Screen Resolution 1 : [1920x1080](#)Screen Resolution 2 : [1920x1080](#)Camera Type : [DALSA-P4 Qty : 2](#)Computer Model / Image : [dell-R7910-E5-2680](#)

(*)	Global Version :	Current : 2.10.3	New : 2.15.12
	TCU.x :	Current : 1.8.8	New : 1.11
	WSX_3xx/WSC_4xx :	Current : 1.6.3	New : 1.9
	PPS.3 :	Current : 2.2	New : 2.2
	ILI-CTRL :	Current : 1.4.2	New : 1.4.3

() Remote Maintenance (Teamviewer)**IP address : [DHCP Automatic](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : [731 096 445 / v12](#)

	OK/NOK/NA
(***) - Dcf and pdfx folder	☐ ☒ ☐
- Windows Credentials	☒ ☐ ☐
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py	☒ ☐ ☐
- MmxlpmMap file in mmx folder for Check systems (Overlapping)	☐ ☒ ☐
- Screenshot from Application settings	☒ ☐ ☐
- Screenshot from visconfig.py (Mmx + Srb + Image)	☐ ☒ ☐

Parts replaced during Preventive Maintenance :

- | | |
|-------------------------|-----|
| 1 - HDD | 3 - |
| 2 - | 4 - |

Parts suggested to replace during the next Maintenance :

- 1 -
2 -

Part need to be replaced as soon as possible :

- | | |
|-----|-----|
| 1 - | 4 - |
| 2 - | 5 - |

On Customer Site

Notes
