

On Customer Site

Visit Report

Reference :

Commande BSTe France : 212464		Call : E1064	
Customer :	Etik Ouest (Soullans)	System :	TubeScan DS 430 4K
Customer Contact :	M. Sylvain Gandemer	SN :	42.2031_ASO081814
Customer Order number :	CDE CLIENT BPA du 230921	Machine Nickname :	Venus

Visit Purpose :

Mechanical Preparation	☒	Installation	☒	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	17/01/2022	18/01/2022	19/01/2022	20/01/2022	21/01/2022	
Travel To	5	0.5	0.5	0.5	0.5	
Start Time	13h30	9h00	8h45	8h30	8h30	
Lunch Time	0	1	1	1	0	
End Time	17h30	18h00	18h30	18h15	12h00	
Travel From	0.5	0.5	0.5	0.5	5	

Details	Installation du système TubeScan DS 430 4K sur débobineuse SMAG Venus 2005-010. Intégration mécanique, configuration et test. Instruction opératrice (Laëticia & Megan).
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Purpose of the visit completed : Yes ☒ No ☐
 Need a new visit : Yes ☐ No ☒

On Customer Site

Customer Details for NYQUIST Systems

Customer name and place : [Etik Ouest, Z.A. 9 route des Borgnères, 85300 Soullans - France](#)

Contact person at customer : [M. Sylvain Gandemer \(Directeur de production\)](#)

Customer Mail & Mobile/Landline : sgandemer@etikouest.com / +33 2 51 9 17 27

System Type : [TubeScan DSXL 1400 / M2089aC-0.1111](#)

SN : [42.2031_ASO081814](#)

Machine Manufacturer/Model/Nickname : [SMAG/Venus/Venus](#)

Date : [21/01/2022](#)

Name : [Arnaud Darcel](#)

Signatures :



Arnaud Darcel 2022-01-26T11:12:49+01:00

BST eltromat FSE



Julien Aubron 2022-01-26T11:12:19+01:00

Customer

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Technical datas

Computer name : [Tubescan422031](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [149 GB](#)

OS : [Windows 10 Pro](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [1920x1080](#)

Computer Model : [Optiplex 7090](#)

Date : [2021](#)

Version : [7.2.67.100](#)

Remote Maintenance (Teamviewer)

IP address : [Automatic IP](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [670 194 101 / v15](#)

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Notes

