

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	Jacquelin Frère Millésime xxxxx M. Nicolas Moreau 2 rue Jacques Germain 21420 Savigny-lès-Beaune France +33 3 80 25 06 56 planning.nicolas@jacquelin.fr
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Ticket number:	E2653
Customer order:	
Machine customer name:	N°2
AR:	
Tiket type:	REMOTE
Assign to:	RelR -> richard.relin@bst.group
Ticket date:	2025/07/30
Material:	VIDEO_Tubescan_DS
Type:	DS 330 / 325x-0.2222
SN:WA:	34.632
Installation date of material:	2021/09/23
Teamviewer:	640 166 491 / v15
PC model:	Optiplex 3040
Original Application Version	7.2.80.119

1 day(s) of intervention calculation

2025 / 2025	Wed.30/07
AM Start	09:15
AM End	
PM Start	
PM End	09:45

Start date of intervention	2025/07/30-09:15
End date of intervention	2025/07/30-09:45
Reason:	Il n'y a pas d'allumage de la caméra, même après plusieurs redémarrages.
Actions:	Problem USB, Apres changement de port tout fonctionne a nouveau.
Solution:	
Remarks:	
Ticket status:	open

Comment(s)

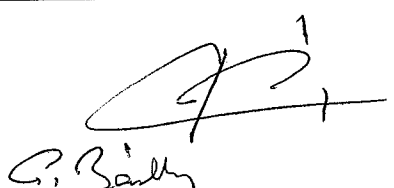
(If fields are not visible please open PDF file with Google chrome or Microsoft edge nagivator or update your navigator)

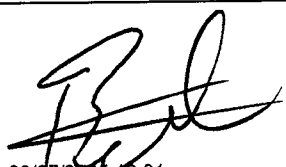
Customer signature:

Name: **Guy Bailly**
Date: **30/07/2025**

BST eltromat FRANCE signature:

Name: **Richard Relin**
Date: **30/07/2025**


G. Bailly


30/07/2025 10:01

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