

On Customer Site

Visit Report

Reference :

Commande BSTe France : PR SERV230906 Rev1		Call / PM number : E1757	
Customer :	Amcor (Dijon)	System :	iPQ Center
Customer Contact :	M. Florent Dioux	ASO / WA :	ASO069958_WA0021280
Customer Order number :	CDE 4530715356	Machine Nickname :	i34

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☐	Out of Contract	☒
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	22/09/2023					
Travel To	2					
Start Time	10h00					
Lunch Time	0.75					
End Time	16h00					
Travel From	2					

Details	Maintenance Préventive sur système iPQ Center. Mise à jour du système vers v2.17.6.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer name and place : [Amcor Flexibles - 24 rue de la Stéarinerie, 21000 Dijon - France](#)

Contact person at customer / Title : [M. Florent Dioux \(Responsable process\)](#)

Customer Mail & Mobile/Landline : florent.dioux@amcor.com / [+33 7 70 19 33 78](tel:+33770193378) / [+33 3 80 42 30 78](tel:+33380423078)

System Type : [iPQ Center](#)

ASO/WA : [ASO069958/WA0021280](#)

Machine Manufacturer/Model/Nickname : [Schiavi / IDEA 651-658 / i34](#)

Date : [22/09/2023](#)

Name : [Arnaud Darcel](#)

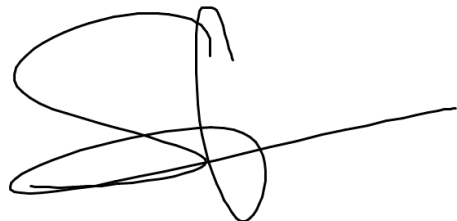
Comments :

Signatures :

A handwritten signature in black ink, appearing to be "A. Darcel".

Arnaud Darcel 2023-09-22T16:27:11+02:00

BST eltromat FSE

A handwritten signature in black ink, appearing to be "Y. Santerre".

Santerre Yannick 2023-09-22T16:26:56+02:00

Customer

On Customer Site

Technical da Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for iPQ-Spectral sensor replace date.

Check with customer about problems and demands.

OK/NOK/NA

1. Replace filters of cabinets, check fan function.

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2. Visual check of system basic hardware condition :

OK/NOK/NA

- Check if all screws are in position and tightened.
- Check cables for damages and correct fit in cable trunks.
- Check if all connectors are tightened.

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3. Check image quality of screens with test pattern :

OK/NOK/NA

- Load test pattern from screen supplier on computer and display on all screens.
- Check for color quality, pixel defects, contrast, brightness.
- Recalibrate touch screen if necessary.

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4. Traverse and WSC-Camera according to separate instruction :

OK/NOK/NA

- Replace flash bulbs for main flash.
- Clean glasses in front of main flash.
- Change filters, check fan function.
- Clean lens from dust.
- Clean shadow reducing backplate.
- Check flash bulb in lacquer (Cold Seal) flash.
- Clean half mirrored glass in lacquer flash.
- Check ZIF function with buttons on WSC Control Board.
- Visual check and cleaning of traverse bars.

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On Customer Site

5. Check power flash or homogeneous BackPlate :

OK/NOK/NA

- Check function of flash bulbs according to instruction.
- Clean surface of white plate.
- Visual check and cleaning of traverse bars.

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6. Alarm status indicator :

OK/NOK/NA

- Check function of light bulbs in green, yellow and red.
- Check function of acoustic alarm.

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7. Verify the web way in front of line cameras and under measurement wheel :

OK/NOK/NA

- There must be no waves on the web.
- The rollers must be smooth, not (max. slightly) spiraled. (iPQ-Check, sis,icm,bc).
- The guide rollers must rotate with the web speed.
- The measuring wheel must be mounted on a roller wrapped $\geq 90^\circ$ material.
- The line camera must be mounted according to project drawing.
- Web guiding unit in machine must be in operation.

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8. Line ship cameras and illumination LED function and image quality :

OK/NOK/NA

- Clean internal mirrors and camera lenses with mirror cleaner.
- Clean LED front illumination and possible LED backlight with window cleaner.
- Verify mechanical mounting of components, special the position of LED backlight to front illumination unit.
- Check LEDs function by sunglasses or welding glasses.
- Change filters and check fans on function.
- Check / proceed the mechanical alignment.
- Check / proceed a white alignment.
- Check / proceed a shading.

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On Customer Site

9. Check measurement wheel : Encoder = 3125 pulses

OK/NOK/NA

- Mounted according to latest mechanical drawing. ☒ ☐ ☐
- Pressure according to iPQ-Check maintenance manual. (10-15N) ☒ ☐ ☐
- No dirt or damages on rubber surface. ☒ ☐ ☐
- Smooth running. ☒ ☐ ☐
- Running on the web. ☐ ☒ ☐
- Not too far from line camera unit (≤ 1 meter). ☒ ☐ ☐
- Rollers not or only slightly spiraled. ☒ ☐ ☐

OK/NOK/NA

10. Exchange the UPS battery according to iPQ-Check maintenance.

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- Model : [1ELNT320553](#) Date : [2019](#)

11. Check for useful software update with release letter : (*)

OK/NOK/NA

- Update to latest released software version IF system is affected from bug fixes and/or new functions and features. ☒ ☐ ☐
- Check if an update of communication Workflow components is also necessary. ☐ ☐ ☒

12. Check Spectral color measurement :

OK/NOK/NA

- Check sensor front, sensor flashes and reference tiles for dust and contamination. ☐ ☐ ☒
- Proceed an alignment of sensor to backing by SUAT-tool. ☐ ☐ ☒
- Proceed an alignment of a possible backing wheel by SUAT-tool. ☐ ☐ ☒
- Check and clean backing from contamination. ☐ ☐ ☒
- Check if sensor can reach its manual calibration and parking position. ☐ ☐ ☒
- Check backing wheel functions : spin, air pressure, (parallel) position to web. ☐ ☐ ☒

13. Check function and performance of the system :

OK/NOK/NA

- Performance of 100% print defect detection. ☐ ☐ ☒
- System performance at splice situations. ☐ ☐ ☒
- System performance after "out of print" situations. ☐ ☐ ☒

On Customer Site

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|---|---|
| - System performance close to max. iPQ check system speed. | ☐ ☐ ☒ |
| - Check function/performance of additional software options like barcode, color Monitoring, Smartregister, etc. | ☐ ☐ ☒ |
| - Check remote service function with BST eltromat RS. (**) | ☐ ☒ ☐ |
| - Teamviewer Version check and upgrade (v15) : | ☒ ☐ ☐ |
| - Check availability of system in customer network for snapshot gallery, pdf-upload And WorkFlow applications. | ☐ ☐ ☒ |

14. Give an instruction and production guiding for system operators.

OK/NOK/NA

- | | |
|---|---|
| - Explain new functions from software upgrade | ☐ ☒ ☐ |
| - Proceed a practice training at machine about all basic functions. | ☐ ☒ ☐ |
| - Explain special functions more detailed on operators request. | ☐ ☒ ☐ |
| - Guide the production and watch how operators work with the system to give hints for a better operation. | ☐ ☒ ☐ |

15. Backup for customer :

OK/NOK/NA

- | | |
|--|---|
| - <i>Preconditions : above points are checked and okay</i> | ☒ ☐ ☐ |
| - Backup HardDisk or Image-PC exist from current Base Image -PC. | ☐ ☒ ☐ |
| - If NOK on previous point, make a new Image-PC or Backup HDD. | ☒ ☐ ☐ |
| - Write date and WA/ASO number on Backup HardDisk or Image-PC file name and give a copy to the customer. | ☐ ☒ ☐ |

OK/NOK/NA

16. Make a backup for our own service purpose and put this on our server. (*)**
☒☐☐

On Customer Site

Computer name : [21280iPQ-Center1-1](#)

Computer description : [iPQ-Center, WA21280](#)

Total Physical Memory : [48 GB](#)

Free Space in C Drive (System) : [49.9 GB](#)

Free Space in D Drive (Data) : [93.6 GB](#)

Free Space in E Drive (Log) : [41.1 GB](#)

Free Space in F Drive (Protocol) : [399 GB](#)

OS : [Windows 10 Enterprise 2016 LTSC](#)

Screen Resolution 1 : [1920x1080](#)

Screen Resolution 2 : [1920x1080](#)

Camera Type : [DALSA-P4-40KHz](#)

Computer Model / Image : [beg-BKA-BSTE02](#) / [Boot HDD = F11](#)

(*)	Global Version :	Current : 2.17.2	New : 2.17.6
	TCU.x :	Current : 1.12	New : 1.12
	WSX_3xx/WSC_4xx :	Current : 1.9.6	New : 1.9.6
	PPS.3 :	Current : 2.2	New : 2.2
	ILI-CTRL :	Current : 1.4.3	New : 1.4.3

() Remote Maintenance (Teamviewer)**

IP address : [10.73.43.124](#)

Subnet mask : [255.255.255.192](#)

Default gateway :

Preferred DNS server :

Alternate DNS server :

On Customer Site

I34

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : [518 587 094 / v15](#)

		OK/NOK/NA
(***) -	Dcf and pdfx folder	☐ ☒ ☐
	Windows Credentials	☐ ☒ ☐
	iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py	☐ ☒ ☐
	MmxlpmMap file in mmx folder for Check systems (Overlapping)	☐ ☒ ☐
	Screenshot from Application settings	☐ ☒ ☐
	Screenshot from visconfig.py (Mmx + Srb + Image)	☐ ☒ ☐

Parts replaced during Preventive Maintenance :

1 – [8 Flash Bulbs](#)

2 - 202309

Parts suggested to replace during the next Maintenance :

1 -

2 -

Part need to be replaced as soon as possible :

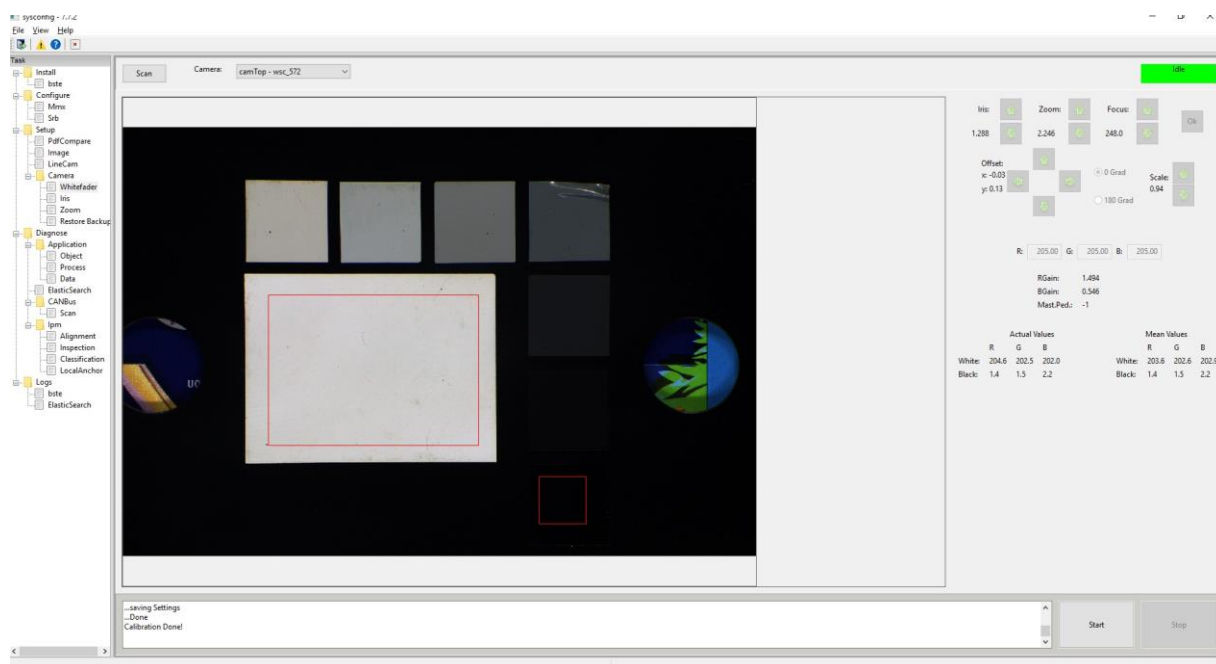
1 -

2 -

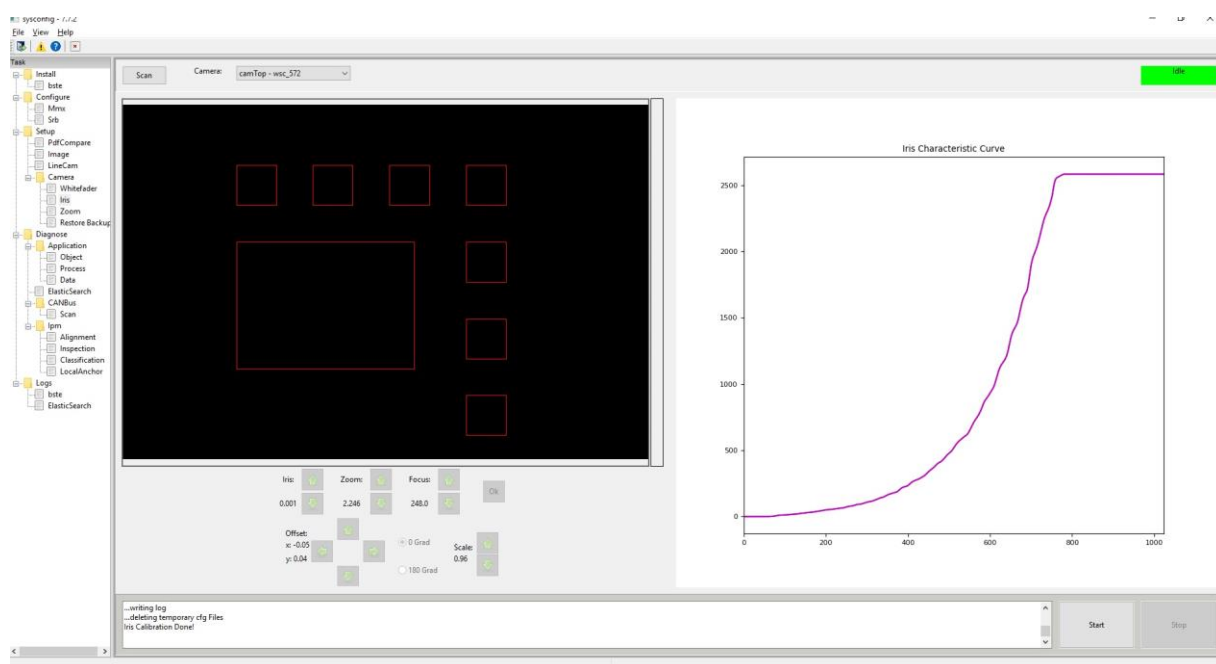
On Customer Site

Notes

1 – Whitefader



2 – Iris



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3 – PRNU

