

On Customer Site

Visit Report

Reference :

Commande BSTe France : 201222		Call : E1468	
Customer :	Richard Laleu	System :	iPQ View
Customer Contact :	M.Francis Metois	SN / WA :	ASO094730_WA0022404
Customer Order number :	221205DT	Machine Nickname :	Rotomec FR8

Visit Purpose :

Mechanical Preparation	☐	Installation	☒	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	30/05/2023	31/05/2023	01/06/2023	02/03/2022	
Travel To	4.5	0.5	0.5	0.5	
Start Time	13h30	8h30	8h30	8h30	
Lunch Time	0.5	0.5	0.5	0.5	
End Time	18h00	18h30	17h00	09h30	
Travel From	0.5	0.5	0.5	0.5	

Details	Upgrade de Système QCENTER vers IPQ View.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer name and place : [Richard Laleu La Tétaude, 86240 Iteuil](#)

Contact person at customer : [M. Francis Metois 05.49.55.39.67](#)

Customer Mail & Mobile/Landline : f.metois@richard-laleu.com

System Type : [iPQ VIEW](#)

WA/ASO : [ASO094730_WA0022404](#)

Machine Manufacturer/Model/Nickname : [Rotomec FR8](#)

Date : [02/06/2023](#)

Name : [Richard Relin](#)

Comments :

Signatures :

Richard Relin 2023-06-06T09:40:24+02:00



Francis Metois 2023-06-02T09:34:15+02:00

BST eltromat FSE

Customer

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Technical datas

Computer name : [22404-iPQ-1](#)

Computer description : [iPQ-WA22404](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [71.2 GB](#)

Free Space in D Drive (Data) : [199GB](#)

Free Space in E Drive (Log) : [199 GB](#)

Free Space in F Drive (Protocol) : [393 GB](#)

Screen Resolution 1 : [1920X1080](#)

Screen Resolution 2 :

Camera Type : [IPQ VIEW](#)

Computer Model / Image : [Windows 10 LTSC](#)

Date : [2023](#)

Global Version :	Current : 3.1	New :
TCU.x :	Current : 1.13	New :
WSX_3xx/WSC_4xx :	Current : 1.9.6	New :
PPS.3 :	Current : 2.2	New :
ILI-CTRL :	Current : 1.4.2	New :

Remote Maintenance (Teamviewer)

IP address : [DHCP](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

On Customer Site

Remote Access (Snapshot gallery, pdf upload, WF applications)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID : [1 669 835 762 / v12](#)

	OK/NOK/NA
- Dcf and pdfx folder	☒ ☐ ☐
- Windows Credentials	☐ ☒ ☐
- iPQ-xxxxxx_bak_date_time.zip file generated from sysconfig.py	☒ ☐ ☐
- MmxlpmMap file in mmx folder for Check systems (Overlapping)	☒ ☐ ☐
- Screenshot from Application settings	☒ ☐ ☐
- Screenshot from visconfig.py (Mmx + Srb + Image)	☒ ☐ ☐

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Notes

-Signal de la machine ne fonctionne pas a voir avec BOBST