

Mark Andy Poland
ul. Szyszkowa 35/37
02-285 Warszawa
Poland

Service Quotation

Request by:	Kamil Mroz	Document No.:	ASQ902878
Clerk in Charge:	Selukov, Sabina	Document date:	11.03.2025
Phone:	-343	Page:	1 / 2
Mail:	sabina.selukov@bst.group	Customer No.:	ACU307616
		Tax No.:	PL7831700471
		Quotation valid until:	10.04.2025

Terms of payment: 30 days invoice date, net

Work to do: Commissioning & training Tubescan
Service engineer : From BST GmbH
Service rate for intervention: STANDARD
Project/Customer : SN.50.3164 / Accent printing, Belgium

Dear Mr. Mroz,

Thank you for your inquiry.

As a basic principle, our service performance will be charged according to the costs arising based on the enclosed service rates.
The estimated costs for the requested service intervention are as follows:

Line	Description	Net Amount	EUR
10	Commissioning & training Tubescan	4.700,00	

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Our estimation is based on the following conditions:

2 working days on site (10 hours each) plus travel time

The costs for travelling and working time as well as travelling expenses (e. g. hotel accommodation, rental car as well as daily expenses) are already considered.

We would like to point out that we did not calculate any travelling/working time on Sundays or public holidays. Furthermore, working hours which are subject to surcharge (e. g. nighttime) are considered neither. Overtime has to be authorized by the customer. Waiting time that is not caused by BST as well as costs for material will be charged according to the costs arising.

We hope our quotation meets your requirements and would be pleased to receive your order.

Yours sincerely,

BST GmbH

Encl.
Service rates

This document was issued electronically and is therefore valid without signature.

NOTE:

Our deliveries and services are based on our general Terms and Conditions. In particular we refer to the reservation of property in all its forms. Our general Terms and Conditions are available on our homepage <https://www.bst.elexis.group/en/global/general-terms-and-conditions>. We reserve the right to have the products shipped by our German shareholding corporation BST GmbH in our name and on our account.

Attention: Deliveries from these goods/products, software, technologies to other countries (e.g. embargo affected countries) or other receivers can be subject to authorization or can be prohibited. We refer to the current Embargo restriction of the European Union. Info: Germany: www.bafa.de

The Customer warrants that the supplied goods will not be (re-)exported to or for the use in Russia or Belarus.

If the Customer (re-)exports the supplied goods to or for the use in Russia or Belarus, the Seller has the right to terminate the contract with immediate effect and will notify the competent authorities of the respective breach.

BST GmbH

Deutsche Bank Siegen:
BIC DEUTDE33HAN
IBAN DE 72 4607 0090 0505 1651 00

Volksbank Hohenlimburg:
BIC GENODEM33HAN
IBAN DE 95 4506 1524 4031 3108 00

AMTSG: Bielefeld HRB Nr. 30830
USt. Id. Nr. DE 811 122 306
Steuer-Nr.: 342/5858/2419



Geschäftsführer: Alexander Heck (Vors.), Ingo Koesfeld

Field service rates for interventions at systems from BST GmbH

valid from 01.01.2024 to 31.12.2025

1. Service performances - installation, commissioning, repairs, maintenance, remote support and operator trainings - will be invoiced with the following rates:

Standard	travelling hour	100.00 EUR / per hour
	working hour	120.00 EUR / per hour
Special*	travelling hour	135.00 EUR / per hour
	working hour	155.00 EUR / per hour

(*The special service rate applies for interventions of engineers or technicians with additional qualifications for carrying out training, programming of PLC's & systems, machine analysis etc. In addition, it is used for interventions which have to be carried out within 24 hours.)

These service rates are valid for Monday – Friday for working, travelling and waiting time during the first 8 hours.

2. Extra charges for overtime and night work as well as for working on national holidays.

We will invoice extra charges on the above mentioned tariffs as follows:

I	Work / travel from the 9 th hour onwards as well as on Saturdays	50 %
II	Work / travel on Sundays and on our national holidays	100 %

Overtime, night work and work on public holidays have to be duly approved by the customer. The max. allowed working time is 10 hours per day.

3. Expenses for hotel accommodation are charged according to real expenses.
4. All travelling expenses (hotel, flight ticket, luggage transfer, parking etc.) will be invoiced according to real expenses. For all travel arrangements paid by the BST GmbH we will charge an additional handling fee of 5 %.
If a car (service car) is used, we will charge 1.00 EUR per km.
5. A lump sum for daily expenses will be invoiced as per prevailing rates currently valid.
6. All mentioned prices and service rates are exclusive of VAT. We will charge the VAT rate which is valid on the respective day of performance.
7. Mounting and installation of the components of the supply range from the BST GmbH on site do neither include conduit wiring and cable troughing towards machinery and parts of the building (for reasons of operational reliability and local safety regulations or own factory specifications) nor connection for main supply and the corresponding installation material.
The customer is responsible for carrying out such work and has to supply the corresponding material. If the BST GmbH is requested by the customer to carry out the work on their behalf and under their responsibility, the costs involved will be invoiced separately in accordance with the current BST GmbH service rates.

BST GmbH
Remusweg 1
33729 Bielefeld
Germany
T: +49 (0) 521 400 70 – 0
info@bst.group
www.bst.elexis.group

Bankverbindung / Bank Details
Deutsche Bank Siegen (BIC: DEUTDE3333000000)
IBAN: DE 72 4607 0090 0505 1651 00
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Geschäftsführer / Managing Director:
Alexander Heck (Vors.), Ingo Koesfeld
AMTSG / Distr. Court: Bielefeld HRB Nr. 30830
USt. Id. Nr. DE811 122 306
Steuer-Nr. / Tax No. 342/5858/2419

8. Upon request, the customer will also provide handling and lifting devices as well as for auxiliary staff and skilled staff to operate the devices.
9. If a member of our staff is working on our customer's site and is supervised by him, the customer will be responsible for enforcing the regulations for the prevention of accidents, the safety regulations of the VDE/HSE, and other additional local regulations.
10. Components and mechanical parts which belong to the project but are not included in the BST GmbH delivery have to be ready and pre-assembled at the time of installation.
11. Upon completion of the installation work, the customer must ensure that the machine can be put into operation under production conditions, in order to enable the BST service engineer to carry out fine adjustment, test run, start-up and basic training of the customer's staff.
12. Liability insurance for our staff: EUR 5,000,000 for personal and material damage.

BST GmbH

Please note: Any waiting time will be invoiced. However, you will achieve a reduction of costs if you request an intervention of our engineers only if you are sure that they may work without disturbances at the running presses.

BST GmbH Remusweg 1 33729 Bielefeld Germany T: +49 (0) 521 400 70 – 0 info@bst.group www.bst.elexis.group	Bankverbindung / Bank Details Deutsche Bank Siegen (BIC: DEUTDEK460) IBAN: DE 72 4607 0090 0505 1651 00 Volksbank Hohenlimburg (BIC: GENODEM1HLH) IBAN: DE 95 4506 1524 4031 3108 00	Geschäftsführer / Managing Director: Alexander Heck (Vors.), Ingo Koesfeld AMTSG / Distr. Court: Bielefeld HRB Nr. 30830 USt. Id. Nr. DE811 122 306 Steuer-Nr. / Tax No. 342/5858/2419
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