

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	CCL Package Label - Tabacco (Chilly-Mazarin) ACU231910 Mme Nina Bühlmann 3 rue Denis Papin 91380 Chilly-Mazarin France +33 6 63 75 08 72 nbuhlmann@cclind.com
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Ticket number:	E2499
Customer order:	
Machine customer name:	S22
AR:	
Tiket type:	INTERVENTION
Assign to:	CouV -> vivien.Coutellier@bst.group
Ticket date:	2025/04/07
Material:	VIDEO_Tubescan_DS
Type:	DS 550 4000 / M2032aC 0.1388
SN:WA:	ASO090407_42.2358
Installation date of material:	2023/08/16
Teamviewer:	1 073 257 088 / v15
PC model:	OptiPlex 7090
Original Application Version	7.4.60.22448
Upgraded VERSION application during intervention	8.0.42.34477 from Ticket E2499
Upgraded VERSION application during last intervention	E8.0.42.34477 from Ticket E2499

1 day(s) of intervention calculation

2025 / 2025	Tue.08/04
Drive time	0.5
AM Start	10:30
AM End	
PM Start	
PM End	15:30
Drive time	0.5

Start date of intervention	2025/04/08-10:30
End date of intervention	2025/04/08-15:30
Reason:	upgrade to last version 8
Actions:	
Solution:	
Remarks:	
Ticket status:	open

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Upgrade du soft en V8, installation de la licence Dynamic Roll Map a faire le jour des formations.

Customer signature:

Name:

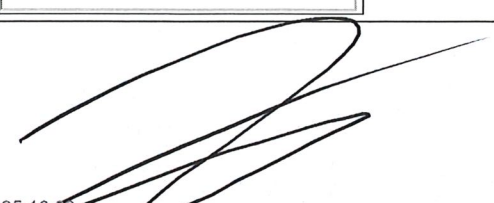
Date :



BST eltromat FRANCE signature:

Name:

Date :



22/04/2025 16:53

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	CCL Package Label - Tabacco (Chilly-Mazarin) ACU231910 Mme Nina Bühlmann 3 rue Denis Papin 91380 Chilly-Mazarin France +33 6 63 75 08 72 nbuhlmann@cclind.com
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Ticket number:	E2500
Customer order:	
Machine customer name:	S27
AR:	
Tiket type:	INTERVENTION
Assign to:	CouV -> vivien.Coutellier@bst.group
Ticket date:	2025/04/07
Material:	VIDEO_Tubescan_DS
Type:	TubeScan DS550 4000 / M2032aC 0.1388
SN:WA:	ASO090409_42.2359
Installation date of material:	2022/10/07
Teamviewer:	1 074 214 774 / v12
PC model:	
Original Application Version	7.4.25.71
Upgraded VERSION application during intervention	8.0.42.34477 from Ticket E2500
Upgraded VERSION application during last intervention	E8.0.42.34477 from Ticket E2500

1 day(s) of intervention calculation

2025 / 2025	Tue.08/04
Drive time	0.5
AM Start	09:30
AM End	
PM Start	
PM End	15:30
Drive time	0.5

Start date of intervention	2025/04/08-09:30
End date of intervention	2025/04/08-15:30
Reason:	upgrade to last version 8 intervention bill on Call E2498
Actions:	
Solution:	
Remarks:	
Ticket status:	open

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Upgrade du soft en V8, installation de la licence Dynamic Roll Map a faire le jour des formations.

Customer signature:

Name:

Date :



BST eltromat FRANCE signature:

Name:

Date :


22/04/2025 16:03

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	CCL Package Label - Tabacco (Chilly-Mazarin) ACU231910 Mme Nina Bühlmann 3 rue Denis Papin 91380 Chilly-Mazarin France +33 6 63 75 08 72 nbuhlmann@cclind.com
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Ticket number:	E2498
Customer order:	CDE CLIENT 112585-Rev.1
Machine customer name:	S21
AR:	
Tiket type:	INTERVENTION
Assign to:	CouV -> vivien.Coutellier@bst.group
Ticket date:	2025/04/07
Material:	VIDEO_Tubescan_DS
Type:	TubeScan DS 430 4K / M2032C-0.1111
SN:WA:	ASO078965_42.1896
Installation date of material:	2021/09/08
Teamviewer:	386 517 846 / v12
PC model:	Optiplex 7090
Original Application Version	7.4.29.78
Upgraded VERSION application during intervention	8.0.42.34477 from Ticket E2498
Upgraded VERSION application during last intervention	E8.0.42.34477 from Ticket E2498

1 day(s) of intervention calculation

2025 / 2025	Tue.08/04
Drive time	0.5
AM Start	09:30
AM End	
PM Start	
PM End	15:30
Drive time	0.5

Start date of intervention	2025/04/08-09:30
End date of intervention	2025/04/08-15:30
Reason:	upgrade to version 8 (last)
Actions:	
Solution:	
Remarks:	
Ticket status:	open

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Upgrade du soft en V8, ajout de la licence Dynamic Roll Map.

Customer signature:

Name:

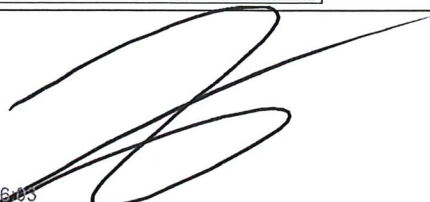
Date :



BST eltromat FRANCE signature:

Name:

Date :


22/04/2025 16:55