

On Customer Site

Visit Report

Reference :

Commande BSTe France : SERV220902		Call : E1295	
Customer :	Reynders	System :	TubeScan DS 330 4K
Customer Contact :	M. Augustynen Rudy	SN :	44.2091
Customer Order number :	SERV220902	Machine Nickname :	Gallus/EM280/1

Visit Purpose :

Mechanical Preparation	☐	Installation	☒	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	28/09/2022					
Travel To	1.5					
Start Time	09h00					
Lunch Time	0.5					
End Time	17h00					
Travel From	2.0					

Details	Training operators.
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer Details for NYQUIST Systems

Customer name and place : [Reynders Nijverheidsstraat 3, 2530 Boechout, Belgique](#)

Contact person at customer. [M. Augustynen Rudy \(Technical service\)](#)

Customer Mail & Mobile/Landline. tsch@reynders.com/ 003234601446

System Type : [TubeScan DS 330 4000](#)

SN : [44.2091](#)

Machine Manufacturer/Model/Nickname : [Gallus/EM280/1](#)

Date : [28/09/2022](#)

Name : [Richard Relin](#)

Signatures :



Richard Relin 2022-09-29T09:45:50+02:00

BST eltromat FSE

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Customer

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Technical datas

Computer name : [Tubescan442091](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [149 GB](#)

OS : [Win 10 PRO](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [2560x1440](#)

Computer Model : [Optiplex 7090](#)

Date : [2022](#)

Version : [7.4.13.33](#)

Remote Maintenance (Teamviewer)

IP address :

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [876 892 519 / v12](#)

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Notes

- To move the touchscreen two cables will be needed:
- 1 Usb C 10m and 1 Display port 10m
- Calibration will be done by TeamViewer once the camera has been repositioned.