

On Customer Site

Visit Report

Reference :

Commande BSTe France : 232158		Call : E1668	
Customer :	Lorge Imprimeurs	System :	TubeScan DS 330 HR1
Customer Contact :	M. Claude Tina Ndongo	SN :	ASO097982_50.2631
Customer Order number :	AQ0021554 (Signé)	Machine Nickname :	SMAG HP

Visit Purpose :

Mechanical Preparation	☒	Installation	☒	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	04/09/2023	07/09/2023	08/09/2023			
Travel To	4	1	1			
Start Time		9h30	9h00			
Lunch Time		0	0			
End Time		17h30	14h30			
Travel From		1	4			

Details	Installation du système TubeScan sur débobineuse SRAMAG Comet.
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Purpose of the visit completed : Yes ☒ No ☐
 Need a new visit : Yes ☐ No ☒

On Customer Site

Customer Details for NYQUIST Systems

Customer name and place : [Lorge Imprimeurs / 6 rue Yves Toudic – ZI Vénissieux – 69200 – Vénissieux - France](#)

Contact person at customer : [M. Claude Tina Ndongo \(Chef d'équipe\)](#)

Customer Mail & Mobile/Landline : claudetina.ndongo@lorge.fr / +33 7 71 43 85 86

System Type : [DS 330 HR1 / M2051dC 0.1388](#)

SN : [ASO097982_50.2631](#)

Machine Manufacturer/Model/Nickname : [SRAMAG/Comet/SMAG HP](#)

Date : [14/09/2023](#)

Name : [Arnaud Darcel](#)

Comments :

Signatures :



Arnaud Darcel 2023-09-15T13:29:49+02:00



Claude Tina Ndongo 2023-09-15T13:29:32+02:00

BST eltromat FSE

Customer

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Technical datas

Computer name : [TubeScan502631](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [125 GB](#)

OS : [Win 10 Pro / v21H2](#)

Screen Resolution Touch : [1024x768](#)

Screen Resolution Full View : [1920X1080](#)

Computer Model : [OPTIPLEX 3090](#)

Date : [2023](#)

Software : [v7.4.49.124](#)

Remote Maintenance (Teamviewer)

IP address : [Automatic IP via MAC 74-86-E2-3C-7C-11](#)

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [1 973 470 763 / v15](#)

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Notes
