

BST Eltromat France SARL Impasse de la Noisette - CE402 F-91374 Verrières le Buisson Tél.: +33 1 69 20 07 41 Email: bstfrance@bst.group Web: https://www.bst.elexis.group/	Gascogne sac MIMIZAN ACU230033 Jerome GIBOIN - M. Dauba 05 58 09 54 25 - 05 58 09 54 48 jgiboin@gascognesacs.com
---	---

Ticket number:	E2436
Customer order:	CDE CLIENT 1000057224
Machine customer name:	COMEXI
AR:	AR_ASO046853
Tiket type:	REMOTE
Assign to:	NguJ -> jean-baptiste.nguyen@bst.group
Ticket date:	2025/02/24
Material:	VIDEO_IPQ_View
Type:	IPQ View
SN:WA:	ASO046853_WA0020272
Installation date of material:	2019/01/23
Teamviewer:	671 388 904
PC model:	PC OPTIPLEX XE2-> IPC-BG-KD-BSTE-11000
Original Application Version	2.17.6

1 day(s) of intervention calculation

2025 / 2025	Mon 24/02
AM Start	08:30
AM End	
PM Start	
PM End	12:00

Start date of intervention	2025/02/24-08:30
End date of intervention	2025/02/24-12:00
Reason:	new IPC installation Currently it is a PC OPTIPLEX XE2,a PC IPC-BG-KD-BSTE-11000 is shipped
Actions:	mise en service du PC IPC-BG-KD-BSTE-11000 upgrade TCU from 1.7.9 to 1.1.12 upgrade WSC from 1.7 to 1.9.5
Solution:	
Remarks:	
Ticket status:	open

Comment(s)

(If fields are not visible please open PDF file with Google chrome or Microsoft edge navigator or update your navigator)

Customer signature:

Name:

Date :

BST eltromat FRANCE signature:

Name:

Date :

GASCOGNE SACS
Service Technique
Bel Air - BP 10057
40201 MIMILAN Cedex
Tél : 05 58 09 54 42 - Fax 05 58 09 54 42
Site 493 467 889 00019