

On Customer Site

Visit Report

Reference :

Commande BSTe France : BPA DU 04112022		Call : E1385	
Customer :	Combier Koenig	System :	TubeScan DS430
Customer Contact :	M. Maxime Massoir	SN :	AS00XXXXX_42.1790
Customer Order number :	INT221104	Machine Nickname :	Vega

Visit Purpose :

Mechanical Preparation	☐	Installation	☒	Start-up	☒
Maintenance	☐	Under Contract	☐	Out of Contract	☐
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☐ Yes				
	☒ No				

	15/11/2022	16/11/2022				
Travel To	4h30					
Start Time	13h30	8h30				
Lunch Time	1h	15min				
End Time	18h30	11h30				
Travel From		4h30				

Details	Déplacement de la Tubescan 42.1790 de la Neptune vers la Vega et mise en service
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Purpose of the visit completed : Yes ☒ No ☐

Need a new visit : Yes ☐ No ☒

On Customer Site

Customer Details for NYQUIST Systems

Customer name and place : Combier Koenig, 1636 D906, 71570 La Chapelle-de-Guinchay

Contact person at customer : M. Maxime Massoir

Customer Mail & Mobile/Landline : maxime.massoir@combier-koenig.com

System Type : TubeScan DS 430 XX / Etiquette XXXX

SN : 42.1790_AS00XXXXX

Machine Manufacturer/Model/Nickname : Smag/Vega

Date : 15-16/11/2022

Name : Coutellier Vivien

Signatures :



On Customer Site

BST eltromat FSE

Customer

Technical datas

Computer name : Tubescan421790

Total Physical Memory : XX GB

Free Space in C Drive (System) : XXX GB

OS : Windows 10 Pro

Screen Resolution Touch : 1024x768

Screen Resolution Full View : 1920x1080

Computer Model : DELL XXXX

Date : 2022

Version : 7.X.XX.XX

Remote Maintenance (Teamviewer)

IP address : XXX ou Auto

Subnet mask :

Default gateway :

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : X XXX XXX XXX / v15

On Customer Site

Notes

* à voir position de la fenêtre placement défant
(JB Nguyen s'occupe du défant).

