

On Customer Site

Visit Report

Reference :

Commande BSTe France : SERV220530DTRRev. 1		Commande BSTe : E1223	
Customer :	Amcor Flexibles Monceau	System :	TubeScan XL 1400
Customer Contact :	Mme Audrey Klepper	ASO / SN :	ASO0774693 / 42.1759
Customer Order number :	CDE AGEPA LBE 20216125	Machine Nickname :	D24

Visit Purpose :

Mechanical Preparation	☐	Installation	☐	Start-up	☐
Maintenance	☒	Under Contract	☐	Out of Contract	☒
Troubleshoot	☐	Under Warranty	☐	Out of Warranty	☐
Instruction	☒ Yes				
	☐ No				

	23/06/2022					
Travel To	0					
Start Time	13h00					
Lunch Time	0					
End Time	17h00					
Travel From	0.5					

Details	Préventive Maintenance selon la liste ci-dessous avec mise à jour
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Purpose of the visit completed : Yes ☒ No ☐
 Need a new visit : Yes ☐ No ☒

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Customer name and place : [Amcors Flexibles Monceau, Rue des Piges, 176 – 6031, Monceau – Belgique](#)

Contact person at customer : [Mrs Audrey Klepper \(CI & Process Manager\) / +32 494 574 625](#)

Customer Mail & Mobile/Landline : Audrey.klepper@amcor.com

System Type : [TubeScan XL 1400](#)

ASO/SN : [ASO074693/42.1759](#)

Machine Manufacturer/Model/Nickname : [Atlas/Titan SR8/D24](#)

Date : [24/06/2022](#)

Name : [Richard Relin](#)

Comments :

Signatures :

A handwritten signature in blue ink, appearing to read 'Audrey Klepper', with a long horizontal stroke extending to the left.

Audrey Klepper 2022-06-24T12:00:20+02:00

BST eltromat FSE

Customer

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Prior to a Preventive Maintenance :

Check for system affecting modification reports and software releases.

Check for optional light source.

Check with customer about problems, or failure with the system.

1. Cleaning the optical parts :

OK/NOK/NA

- | | |
|---|---|
| - Mirror cleaned with ZEISS lens wipes. | ☒ ☐ ☐ |
| - Camera lens cleaned with ZEISS lens wipes. | ☒ ☐ ☐ |
| - Reflectors cleaned with soft cloth using iso propanol or alcohol. | ☒ ☐ ☐ |
| - Backing Bar cleaned with soft using iso propanol or alcohol. | ☒ ☐ ☐ |
| - Optionally acryl insert of backing bar replaced. | ☐ ☒ ☐ |

2. Check functioning of the LEDs :

OK/NOK/NA

- | | |
|---|---|
| - LEDs checked. | ☒ ☐ ☐ |
| - Brightness and uniformity of the image checked. | ☒ ☐ ☐ |

3. Replacement of the encoder wheel :

OK/NOK/NA

- | | |
|---|---|
| - Encoder wheel replaced and tightened | ☐ ☒ ☐ |
| - Spring replaced (if necessary) and spring force checked (ca. 1kg/10N) | ☐ ☒ ☐ |

4. Software update :

OK/NOK/NA

- | | |
|-----------------------------------|---|
| - Software Update (if necessary). | ☒ ☐ ☐ |
|-----------------------------------|---|

 Old SW version : [7.3.9999.37](#)

 New SW version : [7.4.17.37](#)

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5. Final check of the running system :

OK/NOK/NA

- | | |
|--|---|
| - Stability of live image checked (without reference image). | ☒ ☐ ☐ |
| - Stripe alignment checked (Normal and reflective mode). | ☒ ☐ ☐ |
| - Registration checked. | ☒ ☐ ☐ |
| - Maximum speed checked. | ☐ ☒ ☐ |
| - Hard drive capacity checked. | ☒ ☐ ☐ |
| - Backup created and saved locally and/or on USB stick. | ☒ ☐ ☐ |

6. Backup :

OK/NOK/NA

- | | |
|--------------------------------------|---|
| - NYCAMConfig folder | ☒ ☐ ☐ |
| - NYCAMProg folder | ☒ ☐ ☐ |
| - WindowsImageBackup and/or Image | ☐ ☒ ☐ |
| - Application / Computer Screenshots | ☒ ☐ ☐ |

Parts replaced during Preventive Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Parts suggested to replace during the next Maintenance :

- | | |
|-----|-----|
| 1 - | 3 - |
| 2 - | 4 - |

Part need to be replaced as soon as possible :

- | | |
|-----|-----|
| 1 - | 4 - |
| 2 - | 5 - |

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Technical datas

Computer name : [TubeScan421759](#)

Total Physical Memory : [16 GB](#)

Free Space in C Drive (System) : [164 GB](#)

OS : [Win 10 PRO](#)

Screen Resolution Touch : [1024X768](#)

Screen Resolution Full View : [2560X1440](#)

Computer Model : [OPTIPLEX7080](#)

Date : [2021](#)

Remote Maintenance (Teamviewer)

IP address : [10.74.46.76](#)

Subnet mask : [255.255.255.0](#)

Default gateway : [10.74.46.1](#)

Preferred DNS server :

Alternate DNS server :

Teamviewer ID / Version : [V12](#)

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Notes
